



KIAN JOO GROUP

KIAN JOO CAN FACTORY BERHAD

QUALITY POLICY

WE AT KIAN JOO CAN FACTORY BERHAD (KJCF), are committed to be an efficient and cost-effective can manufacturer through continual improvement, quality and services enhancement and attain customer satisfaction. Recognizing the importance of sustainability, we incorporate climate-conscious practices in areas where they align with our operational and customer goals.

MISSION

To stay competitive by being responsive to customer requirements, while considering environmental sustainability where applicable.

WE SHALL:

- Collaborate as a Team to produce quality cans that meet customer expectations, prioritizing responsible practices that minimize environmental impact where possible.
- Enhance Skills and Awareness through ongoing training, equipping employees to contribute to both quality and sustainability goals.
- Embrace Process Improvements in work methods that support both productivity and environmental responsibility.

MOTTO

"Quality Cans Through Teamwork"

Every KJCF employee contributes to customer satisfaction and, where relevant, to the sustainable practices aligned with our Quality Management System, compliant with MS ISO 9001:2015.

Key Performance Indicators (KPIs), Our quality objectives are reflected in KPIs, reviewed annually during the Management Review Meeting.

KPIs INCLUDE:

- To consistently delivering high-quality products.
- To operate efficiently with the latest can-making technology.
- To reduce defects and improving productivity.
- To commit and meet delivery schedules.
- To maintain comprehensive training to ensure employees have all necessary skills and knowledge, including awareness of climate-related impacts where applicable.

This approach supports our dedication to quality and, where feasible, aligns with sustainable practices in response to evolving industry and environmental standards.

"TOGETHER WE CAN"
QUALITY CANS THROUGH TEAMWORK

MARC FRANCIS YEOH MIN CHANG
Senior Executive Director
Kian Joo Can Factory Berhad
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